

GM Devolution and HIAs

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Manchester Care & Repair

- Independent HIA, founded in 1991, Registered Charity
- Range of free services for over 60's
- Funded by Manchester City Council (MCC) Housing, MCC Adults, 3 CCGs, and various charitable trusts

GM Devolution



GM Devolution

- 10 Local Authorities, 12 Clinical Commissioning Groups, 15 hospital trusts



- 2 Local Authorities have substantial independent HIA provision, 4 Local Authorities have limited in-house HIA provision, 4 Local Authorities have no HIA at all

HIA provision across GM



Why invest in HIA services?

Clear evidence of cost effectiveness and impact

- Handy person, falls prevention etc.
- Caseworker support with income maximisation, housing options etc.
- Technical support with repairs and adaptations
- Support to tackle fuel poverty and social isolation
- Home from hospital services

Focus on owner occupiers/private renters

- Poorest housing and highest levels of deprivation

Housing tenure and over 65's in GM

- 70% owner occupiers or shared ownership
- 6% private rented
- 24% local authority or other social rented
- Over 90% of social housing tenants aged over 65 live in general needs rather than specialist retirement housing or care homes

HIA provision across GM

An example.....



Discharge Support Service

- North Manchester General Hospital
- 7 day working 13:00 – 21:30
- Personalised discharge support for vulnerable or isolated patients
 - Escorted home and settled in
 - Check the home is safe and warm
 - Small practical tasks
 - Onward referral to HIA services and other agencies
 - North East Sector of GM

Discharged into Manchester

- Handyperson service 👍
- Installation of falls prevention measures 👍
- Installation of equipment to make homes more dementia friendly 👍
- Technical support with self-funded home repairs or adaptations 👍
- Home visiting caseworker support 👍
- Support to address fuel poverty/emergency heating 👍
- Referral to LA in house DFG team 👍

Discharged into a neighbouring LA

- Handyperson service 👎
- Installation of falls prevention measures 👎
- Installation of equipment to make homes more dementia friendly 👎
- Technical support with self-funded home repairs or adaptations 👎
- Home visiting caseworker support 👎
- Support to address fuel poverty/emergency heating ?
- Referral to LA in house DFG team 👍

Devolution – opportunity or threat?

HIAs can act as the glue which sticks

Housing, Health and Social Care together

Offer client-centred, outcome based services

Cost-effective, prevent or delay more costly calls on acute or residential services



Universal, equitable, one size fits all services across GM

An overall improvement in HIA provision or a race to the bottom?





Fingers crossed and thank you for listening

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